



Doggie Daycare Policies Agreement

Dog Name(s) _____ Veterinarian: _____

REQUIREMENTS

All dogs must:

- 1) Be current on the following vaccinations:
 - Rabies [_____] (owner initials required)
 - Canine Distemper/Parvovirus [_____] (owner initials required)
 - Leptospirosis [_____] (owner initials required)
 - Bordetella [_____] (owner initials required)
 - Canine Influenza (bivalent vaccine – 1st & 2nd) [_____] (owner initials required)
- 2) Be spayed/neutered if older than six months of age. [_____] (owner initials required)
- 3) Be on a flea preventive (i.e. Advantage, Advantix, Frontline, Trifexis). [_____] (owner initials required)
- 4) Provide proof of a current, negative fecal exam. [_____] (owner initials required)
- 5) **Pass our temperament evaluation before becoming eligible for daycare.**

GENERAL POLICIES

- I (the owner) state that my dog(s) is in good general health, has received all required vaccinations and does not suffer from any disability, illness or condition that could affect their safety at Pet Sitting To The MAX, LLC.
- I (the owner) state that my dog(s) has not displayed any forms of aggressive behavior directed towards other dogs and/or humans. I understand that if my dog(s) displays any aggressive behavior, my dog(s) will be confined to a kennel for the remainder of his/her visit, with no offset or deduction in price. I understand that if my dog(s) continues to display any aggressive or undesirable behaviors that pose a health and/or safety risk to themselves or other dogs, my dog(s) may be asked to discontinue participation at Pet Sitting To The MAX, LLC.
- I understand that I am responsible for the actions of my dog and agree to be held liable for any medical expenses and/or damages incurred as a direct result of my dog(s) actions.
- I understand that Pet Sitting To The MAX, LLC is obligated to report all bites to the local authorities as required by law.
- I understand that Pet Sitting To The MAX, LLC is a cage-free facility. I accept the rules included and agree that Pet Sitting To The MAX, LLC. is not liable for any injuries or illnesses resulting from my dog's attendance.
- I expressly waive and relinquish any and all claims against Pet Sitting To The MAX, LLC, its employees and representatives, except those arising from negligence on the part of Pet Sitting To The MAX, LLC. I further agree to hold Pet Sitting To The MAX, LLC harmless and indemnify it against all defense costs, legal fees, and business losses resulting from any claim I make or cause to be made against Pet Sitting To The MAX, LLC, for which it, its agents, or employees are not ultimately held to be legally responsible.
- I understand that Pet Sitting To The MAX, LLC has the right to refuse service to my dog and myself at any time and for any reason.
- I authorize Pet Sitting To The MAX, LLC, its agents or employees to provide non-emergency medical treatment for dog while in their care. In the event that emergency treatment is required, I authorize a licensed veterinarian to administer treatments and/or perform procedures that are considered necessary. Further, I agree to assume full financial responsibility for any and all expenses incurred.
- I understand that all dogs entering and exiting Pet Sitting To The MAX, LLC must be on a leash and under the owner's control, or secured in a carrier, until directed otherwise.

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Please complete and send signed copy via email to info@petsittingtothemax.com or fax to: 650-215-2282

DAYCARE POLICIES

RESERVATIONS: Pet Sitting To The MAX, LLC requires reservations for all dogs attending. Reservations can be requested by emailing us at info@petsittingtothemax.com or by calling our office at 650-963-9190.

CANCELLATIONS: I understand that daycare cancellations need to be made by 7:00pm of day prior to scheduled attendance. Appointments that are skipped or canceled without proper notice will be billed for a full daycare rate.

HOURS: I understand that daycare hours of operation are 7:00am – 7:00pm on Monday through Friday, and 9:00am – 5:00pm on Saturday. The lobby is closed for drop-offs / pick-ups between the hours of 12:00pm - 2:00pm every day. **I understand that if I do not pick up my dog by closing time, my dog will be kenneled for the night and I will be charged an overnight fee of \$95.**

HALF DAYS: **Half days are five hours long and are from either hours of 7:00am – 12:00pm OR from 2:00pm – 7:00pm.** Half days are offered on a space available basis and are not pre-scheduled without purchase of a prepaid, half-day package. I understand that I will need to call the day before if I would like to schedule a single half day.

HEALTH & SAFETY: I understand that if my dog is ill or my veterinarian has diagnosed him/her with any type of communicable illness that I must keep him/her at home. I understand that I am required to promptly notify Pet Sitting To The MAX of my dogs' illness, to help minimize risk of exposure to other dogs. I understand that I will need to check with Pet Sitting To The MAX regarding attendance policies for the specific type of communicable illness or ailments that my dog has been diagnosed with.

I understand that Pet Sitting To The MAX, LLC requests that I use a flea/tick preventative for my dog, at all times when at daycare. If fleas or ticks are found on my dog while in the care of Pet Sitting To The MAX, LLC, I understand that he/she will immediately be treated and I will be charged accordingly.

WE RESERVE THE RIGHT TO REFUSE ADMITTANCE TO ANY DOG: Pet Sitting To The MAX, LLC reserves the right to refuse admittance to any dog for any reason, at any time. **Pet Sitting To The MAX, LLC, will refuse admittance to any dog that; lacks proof of current vaccinations, displays signs of untreated or potentially contagious conditions, demonstrates aggressive behavior, or who fails to meet our standard health and temperament requirements.** All dogs must be in good health and must not have had or been exposed to any contagious or communicable illnesses 30 days prior to first attending Pet Sitting To The MAX. Dogs showing signs of vomiting, coughing, gagging, sneezing, or diarrhea will not be admitted.

USE OF PET IMAGES AND OR RECORDINGS: Unless you send us a request in writing, stating that you do not want your pet's images or recordings used in our social media, we may use images or recordings of your pet in our social media, on our website or advertising materials.

ABANDONED DOG POLICY: **Any dog that is not called for within 14 days of the scheduled pickup time will be considered abandoned as per California State law, if the owner/agent does not notify Pet Sitting To The MAX, LLC, and make arrangements for care. We shall dispose of dogs that are abandoned publicly, privately, or otherwise, Pet Sitting To The MAX, LLC., shall have, and is hereby granted, a lien on the dog for any and all unpaid charges and the owner or agent shall remain liable for complete boarding fees as well as other charges incurred in the care, maintenance, and disposal of said dog. Pet Sitting to The MAX, LLC may exercise its lien rights upon the first day of abandonment. The owner specifically waives all statutory or legal rights to the contrary.**

PAYMENT

I understand that payment is due by no later than the time I pick up my dog.
I understand that prepaid daycare packages are non-refundable.

Payments can be made via Cash, Check, VISA, MasterCard & American Express.

If there is an outstanding balance on my account, I authorize Pet Sitting To The MAX, LLC to charge my credit card. I understand that if an unpaid balance remains unpaid for 60 days or more, unless another arrangement is made, my Pet Sitting To The MAX, LLC account will be turned over to a collection agency and that as a result I will be liable for collection costs and attorney fees in addition to the unpaid balance.

I understand that Pet Sitting To The MAX, LLC will charge me a \$25 handling fee for any returned checks.

I have read all of the first page and above and agree to comply:

Owner Signature

Owner Printed Name

Date

Please complete and send signed copy via email to info@petsittingtothemax.com or fax to: 650-215-2282